

Friday, September 22, 2006

IPA
1250 Barclay Blvd
Buffalo Grove, IL 60089

Gentlemen,

Let me please express my sincere thanks for a job well done! In a short nine-week project, IPA-IBA has literally transformed our very fast-growing small company into a well-structured corporation, poised for great success in the future.

Your two consultants worked hand-in-hand with us to develop procedures, tools and techniques that allow us to:

- Improve bottom-line profitability
- Improve cash flow
- Maximize employee productivity
- Enhance communication within the organization
- Offer incentives to employees

I am very pleased with the results of this project, and can't imagine how the company would have succeeded without it. I would highly recommend an engagement with IPA-IBA to any prospective organization.

Thanks again,

A handwritten signature in dark ink, appearing to be a stylized name or initials, located below the text 'Thanks again,'.