

October 23, 2006

Dear

It has been real eye opener since [redacted] has been in the office these last few weeks. [redacted] and [redacted] have been able to operate due to our knowledge and experience in the glass industry, however, our short comings have always been in our managerial and financial skills. [redacted] was able to address these problems and create a plan of attack on how to best rectify them. The program installed by [redacted] will improve our pricing, work orders system, and efficiency from the point of sale to delivery. Marketing strategies and financial reports have also been addressed and changed to better equip the owners with the information we need to better operate the companies. The strategies implemented are already improving the operation of our businesses, and we feel that with our new strategies we will easily meet and exceed [redacted] 2007 business forecast.



A handwritten signature in black ink, appearing to be 'John Doe', written over a horizontal line.



A handwritten signature in black ink, appearing to be 'Jane Smith', written over a horizontal line.



A handwritten signature in black ink, appearing to be 'Mike Johnson', written over a horizontal line.